



# THE WAIT IS OVER!

**The lap pool is reopening Monday, October 26<sup>th</sup>.**

For nearly seven full months, we have been looking forward to writing this letter. We are delighted to tell you we have received authorization from the county to reopen the pool! It took modifying the pool structure and retracting the roof, but we are ecstatic to have the pool operational again. The spa, steam room, and sauna must stay closed due to the [state guidelines](#), and Aqua Aerobics will remain off the schedule until SLO County drops to the Orange Tier.

As the COVID-19 situation evolves, we continue to update our policies and procedures with guidance from the State, County, the Centers for Disease Control and Prevention (CDC), and the World Health Organization (WHO). Our most important consideration is the health and well-being of our community. We have taken every step possible to ensure your safety, from check-in to check-out, including the addition of rigorous cleaning protocols, increasing the frequency of cleaning, the implementation of state of the art disinfecting technology, and placing hand sanitizing stations throughout the property.

## POOL HOURS

Monday-Friday: 6:00 am – 7:00 pm  
Saturday: 8:00 am – 1:00 pm  
Sunday: CLOSED

## POOL RESERVATIONS

We have implemented a flexible reservation policy, which allows you to book a 50-minute time slot for uninterrupted water exercise. Reservations ensure we can correctly social distance and hold a spot for you within our strict club capacity limits (10%).

## How do I make a reservation?

- Download the free [Mindbody app](#) form the App Store or Google Play
- Create an account
- Search for Pismo Beach Athletic Club – expand your search (in miles) if needed
- Tap the "BOOK" button within three calendar days of your desired workout time
- If you see the "CALL" button, no need to call, you're outside the 3-day booking window
- If you can't make it, please cancel at least one hour in advance
- **Need help downloading the Mindbody App:** [HOW TO DOWNLOAD APP ON SMARTPHONE](#)
- Still need help? Please give us a call at (805)773-3011

## I don't have a Smartphone/Tablet, how to make a reservation?

You can create a Mindbody account using a desktop/laptop.

Need help? Please call us at (805)773-3011.

## What happens if I'm late for my reservation?

Unless you cancel, we will hold your reservation for the entire reserved time slot. You can show up at any point, but it will end at the original reservation end time.

## How often can reservations be made?

You can reserve one slot per calendar day. The booking window opens up at 12:00 am local time. (e.g., on Friday at 12:00 am, slots for Monday will be available for reserving).

## Can I use the pool without a reservation?

A limited number of spots may be available for walk-ins, but there are no guarantees. We highly recommend reserving your pool lane in advance for safe and efficient entry.

# POOL POLICIES

- **Each reservation includes 50 minutes of water exercise with 10 minutes to exit the facility.**
- Lap swimming/water walking will allow for one person per lane.
- Please come showered, dressed, and ready to swim.
- Please arrive 10-15 minutes before the start time of your reservation. This will allow staff to process your check-in and will enable you to enjoy the entirety of your reservation.
- All patrons are required to wear a facemask in the facility, except when in the water.
- Patrons will have access to the locker rooms and showers during the reserved time slot.

# TIPS TO LIMIT EXPOSURE

Help keep your body and our community healthy by following all posted guidelines and these tips:

- Wear a mask in the club at all times
- Wash your hands frequently with soap or sanitizer for at least 20 seconds
- Avoid touching your eyes, nose, and mouth with unwashed hands
- Respect a safe social distance from other members and team members
- Avoid close contact with people who are sick
- Stay home if you're unwell or if you've been exposed

Please email all questions, comments, and suggestions to [info@pbac.com](mailto:info@pbac.com).

We look forward to seeing you soon!

All the best,  
The PBAC Team