



Lap Pool Update

Revised 5/1/2021

As the COVID-19 situation evolves, we continue to update our policies and procedures with guidance from the State, County, the Centers for Disease Control and Prevention (CDC), and the World Health Organization (WHO). Our most important consideration is the health and well-being of our community. We have taken every step possible to ensure your safety, from check-in to check-out, including the addition of rigorous cleaning protocols, increasing the frequency of cleaning, the implementation of state of the art disinfecting technology, and placing hand sanitizing stations throughout the property.

The spa, steam room, and sauna must stay closed due to the state/county guidelines, and Aqua Aerobics will remain off the schedule until June 15, 2021.

POOL HOURS

Monday-Friday: 5:30 am – 7:45 pm
Saturday: 7:15 am – 3:45 pm
Sunday: CLOSED

POOL RESERVATIONS

We have implemented a flexible reservation policy, which allows you to book a 30-minute time slot for uninterrupted water exercise. Reservations ensure we can correctly social distance and hold a spot for you within our strict club capacity limits (25%).

HOW TO DOWNLOAD THE APP AND MAKE A RESERVATION

- Download the free Mindbody app form the [App Store](#) or [Google Play](#).
- Launch the MINDBODY app and tap Continue with Email.
- Create and enter a password, then tap Next.
- Enter your first name, last name, country, and email preference, then tap Let's Go.
- You're Almost Done! Check your email to confirm your account.
- Click on the confirmation link within the email and you're ready to use the app.
- Login to the app.
- Search for Pismo Beach Athletic Club – expand your search (in miles) if needed.
Please note: you will need to make sure the location settings are turned on for the app to use your location.
- Tap on Pismo Beach Athletic Club and then tap the heart in the top right corner so that you can more easily access reservations in the future.
- To reserve a class, select the date, and you will see all lap pool and class options.
- Tap the "BOOK" button to the right of the class. You can only book times as early as 72 hours in advance.
- If you see the "CALL" button, you're outside the 3-day booking window - there is no need to call.
- If you can't make it, please cancel at least one hour in advance. There is a \$10.00 no-show & non-cancelation fee.
- Need help? Please visit the club or give us a call at (805)773-3011.

I don't have a Smartphone/Tablet, how to make a reservation?

You can create a Mindbody account using a desktop/laptop.

Need help? Please call us at (805)773-3011.

What happens if I'm late for my reservation?

Unless you cancel, we will hold your reservation for the entire reserved time slot. You can show up at any point, but it will end at the original reservation end time.

How often can reservations be made?

You can reserve one 30-minute time slot per calendar day. If available, you may request an additional 30-minutes upon check-in. The booking window opens up at 12:00 am local time. (e.g., on Friday at 12:00 am, slots for Monday will be available for reserving).

Can I use the pool without a reservation?

A limited number of spots may be available for walk-ins, but there are no guarantees. We highly recommend reserving your pool lane in advance for safe and efficient entry.

POOL POLICIES

- **Each reservation includes 30 minutes of water exercise.**
- Lap swimming/water walking will allow for one person per lane.
- Please arrive 10-15 minutes before the start time of your reservation. This will allow staff to process your check-in and will enable you to enjoy the entirety of your reservation.
- All patrons are required to wear a facemask in the facility, except when in the water.
- Patrons will have access to the locker rooms and showers during the reserved time slot.
- Patrons are required to rinse prior to entering the pool.

TIPS TO LIMIT EXPOSURE

Help keep your body and our community healthy by following all posted guidelines and these tips:

- Wear a mask in the club at all times
- Wash your hands frequently with soap or sanitizer for at least 20 seconds
- Avoid touching your eyes, nose, and mouth with unwashed hands
- Respect a safe social distance from other members and team members
- Avoid close contact with people who are sick
- Stay home if you're unwell or if you've been exposed

Please email all questions, comments, and suggestions to info@pbac.com.

We look forward to seeing you soon!

All the best,

The PBAC Team