



Lap Pool Update

Revised 6/15/2021

POOL HOURS

Monday-Friday: 5:30 am – 7:45 pm

Saturday: 7:15 am – 3:45 pm

Sunday: CLOSED

POOL RESERVATIONS

We have implemented a flexible reservation policy, which allows you to book a 30-minute time slot for uninterrupted water exercise.

HOW TO DOWNLOAD THE APP AND MAKE A RESERVATION

- Download the free Mindbody app from the [App Store](#) or [Google Play](#).
- Launch the MINDBODY app and tap Continue with Email.
- Create and enter a password, then tap Next.
- Enter your first name, last name, country, and email preference, then tap Let's Go.
- You're Almost Done! Check your email to confirm your account.
- Click on the confirmation link within the email and you're ready to use the app.
- Login to the app.
- Search for Pismo Beach Athletic Club – expand your search (in miles) if needed.
Please note: you will need to make sure the location settings are turned on for the app to use your location.
- Tap on Pismo Beach Athletic Club and then tap the heart in the top right corner so that you can more easily access reservations in the future.
- To reserve a class, select the date, and you will see all lap pool and class options.
- Tap the "BOOK" button to the right of the class. You can only book times as early as 72 hours in advance.
- If you see the "CALL" button, you're outside the 3-day booking window - there is no need to call.
- If you can't make it, please cancel at least one hour in advance. There is a \$10.00 no-show & non-cancelation fee.
- Need help? Please visit the club or give us a call at (805)773-3011.

I don't have a Smartphone/Tablet, how to make a reservation?

You can create a Mindbody account using a desktop/laptop.
Need help? Please call us at (805)773-3011.

What happens if I'm late for my reservation?

Unless you cancel, we will hold your reservation for the entire reserved time slot. You can show up at any point, but it will end at the original reservation end time.

How often can reservations be made?

You can reserve one 30-minute time slot per calendar day, but you may request an additional 30-minutes upon check-in. If available, the PBAC staff will extend your reservation by 30-minutes. The booking window opens up at 12:00 am local time. (e.g., on Friday at 12:00 am, slots for Monday will be available for reserving).

Can I use the pool without a reservation?

A limited number of spots may be available for walk-ins, but there are no guarantees. We highly recommend reserving your pool lane in advance for efficient entry.

POOL POLICIES

- Access to the Lap Pool and/or Aqua Aerobics requires a Deluxe Membership. Basic "Fitness" Membership can pay a \$5.00 drop-in fee to access pool.
- Each reservation includes 30 minutes of water exercise. Patron may request an additional 30-minutes upon check-in. If available, PBAC staff will extend swim reservation by 30-minutes.
- Members who fail to check-in for scheduled lap pool reservations will be charged a \$5.00 no-show fee. Please use the Mindbody App to cancel reservations at least 1-hour in advance.
- Sharing a lane is not required but strongly recommended for family and friends. Only one reservation is required if sharing a lane.
- Please arrive 10-15 minutes before the start time of your reservation. This will allow staff to process your check-in and will enable you to enjoy the entirety of your reservation.
- Patrons are required to rinse prior to entering the pool.

Please email all questions, comments, and suggestions to info@pbac.com.
We look forward to seeing you soon!

All the best,
The PBAC Team

